



# MOCCAMASTER

HANDMADE

FOR THE  
REAL TASTE  
OF COFFEE

# 68



ORIGINAL INSTRUCTIONS FOR USE

[www.technivorm.com](http://www.technivorm.com)





## CONGRATULATIONS ON YOUR PURCHASE OF THE WORLD'S FINEST FILTER COFFEE BREWER!

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Gerard-Clement Smit  
Founder of the company and  
designer of the products.

### Handmade in the Netherlands

The Technivorm Moccamaster factory is centrally located in the heart of the Netherlands and serves customers all over the world.

The philosophy of the inventor, Gerard-Clement Smit, to produce high quality, longlasting and reliable products, has been guiding the manufacturing of every coffeemaker since 1964. Even today, each coffee brewer is handmade and individually tested in a live situation, using only the finest materials available. Energy efficiency and recyclability play an important role in the design of each Technivorm Moccamaster Coffeemaker.

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### WHAT'S IMPORTANT WHEN SELECTING A COFFEE BREWER?

- Temperature (92-96 °C)
- Saturation Time (4 to 6 minutes)
- Cleanability
- Longevity
- Reliability
- Warranty

### THE MOCCAMASTER STANDS OUT!

The Technivorm Moccamaster coffeemaker's advanced brewing technique has earned certifications from the Specialty Coffee Associations (SCA) as well as the European Coffee Brewing Center (ECBC) Seal of Approval.

The ECBC approved seal is only awarded to products that have passed the extensive quality control and laboratory testing of the Norwegian Coffee Association. Technivorm Moccamaster is the only manufacturer with ECBC approval for all its household machines. Only coffee brewers that make "the perfect cup", in compliance with the association's strict standards and regulations, are approved.



# IMPORTANT SAFEGUARDS

## WHEN USING ELECTRICAL APPLIANCES, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

### READ ALL INSTRUCTIONS.

- Unwrap the coffee maker with care and remove all packaging material. Keep the packaging (plastic bags and cardboard) out of reach of children.
- The appliance is intended to be used in household and similar applications such as:
  - ▶ staff kitchen areas in shops, offices and other working environments.
  - ▶ farmhouses
  - ▶ by clients in hotels, motels and other residential type environments.
  - ▶ bed & breakfast environments.
- Use the machine indoors only.
- Appliance can be used by persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Cleaning and user maintenance shall not be carried out by children unless they are older than 8 years and supervised.
- Keep the appliance and its cord out of reach of children aged less than 8 years.
- Children shall not play with the appliance.
- Check to see if the voltage of the appliance matches your mains voltage. The appliance must be plugged into a socket with safety ground.
- Unplug from socket when not in use and before cleaning the surface of the appliance.
- Allow to cool before putting on or taking off parts, and before cleaning the surface of the appliance.
- The appliance, cord and plug may never be partially or entirely submerged in water or other liquid.
- Do not operate the appliance with a damaged cord or plug or if the appliance malfunctions or is damaged in any way. Contact your supplier or importer.
- If the cord is damaged, it must be replaced with a special cord, which is available from the manufacturer or importer. Never attempt to repair the appliance yourself, repair must be carried out by skilled technicians. Return the appliance to the nearest service facility for examination, repair or adjustment.
- Place the appliance on a flat surface in a frostfree room.

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# IMPORTANT SAFEGUARDS

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- Do not place the appliance on a hot surface, near gas- or electric cookers or in an oven.
- Do not run the cord across hot surfaces or let it hang over the edge of the table or counter, where it could be pulled on by children.
- Do not use the appliance for any purpose other than its intended use.
- Do not touch the hot parts of the appliance, such as the outlet pipe or hotplate.

## READ INSTRUCTIONS CAREFULLY BEFORE USING

- Do not remove brew basket or carafe while brewing
- Do not pour any liquids other than water or recommended cleaning product into the water reservoir.
- Always place the lids in the correct position as shown in the descriptive image. Scalding may occur if any of these parts are removed during brewing cycles.
- Never run the appliance without the outlet pipe.

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### Glass carafe

- The glass carafe is designed for use with this appliance.
- Do not put a hot carafe on a cold surface. Never place the glass carafe over open flame or hot range cooktop or other heat source.
- Do not use a cracked glass carafe or a carafe with loose handle.
- Do not clean the carafe with abrasive cleaners, steel wool or similar materials.

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THE CARAFE IS NOT DISHWASHER SAFE



### BEFORE YOU USE

Before using your new coffee brewer for the first time, or if the machine has not been used for some time, we recommend first rinsing the water reservoir. Fill the coffee brewer with cold water and operate once or twice without any coffee.

### POWER SUPPLY CORD

The short power supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord. If an extension cord is used, the marked electrical rating of the extension cord must be at least as great as the rating of the coffee brewer. The extension cord must be a type 3 wire cord.

The extension cord should be arranged so it doesn't drape over the counter or table top where it can be pulled on by children or tripped over.

**IMPORTANT:** This coffee brewer is equipped with a special cord and plug, which in case of damage should be replaced by a matching cord and plug. This can be obtained from your Moccamaster service point and must be replaced by a skilled technician.

### ENVIRONMENTAL RECOMMENDATIONS

- Please discard the filter and coffee grounds by disposing of them in an organic waste container or compost heap. If not available, you may dispose of filters and grounds in normal household waste.
- For environmental concerns, please recycle responsibly. Do not throw away the appliance with the normal household waste, but hand it in at an official collecting point for recycling. By doing this, you help to preserve the environment.

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## SAVE THESE INSTRUCTIONS

Dit apparaat voldoet aan de volgende EEG richtlijnen:  
 This appliance is in accordance with the following Directives:  
 Dieses Gerät wurde in Übereinstimmung gemäß folgende Richtlinien gebaut:  
 Cet appareil est conforme aux directives:

	
LVD 2014/35/EU EMC 2014/30/EU	WEEE 2012/19/EU RoHS 2011/65/EU



# MOCCAMASTER

## PARTS

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# FEATURES

## **Mode selection switch (Full or half-full carafe)**

The brewer has two modes: one to be used when brewing half a carafe or more (4-8 cups); the other one when brewing half a carafe or less (4 cups or less). Both modes ensure that the water has the right temperature (92-96°C) throughout the brew cycle and that the brew cycle takes the right amount of time (4-6 minutes) for the coffee to release its flavour. The mode of choice can be selected by using the switch at the front of the brewer.

## **Indicator lights**

The brewer is equipped with two indicator lights.

The lower light indicates the brewer is switched on and will be illuminated throughout the brew cycle and as long as the hotplate is still on.

The upper light indicates the brew cycle is in progress and will turn off as soon as all water has been transferred from the water reservoir to the brew basket.

(Please allow the water to run through the filter before removing the brew basket and carafe from the brewer).

## **Hotplate**

The hotplate ensures the temperature of the coffee in the carafe will remain between 80 and 85°C.

## **Auto-shut-off system**

The main heating element is switched off when the brewing ends. The hotplate will be automatically switched off after 40 minutes.

## **Mixing lid**

The glass carafe with the mixing lid makes stirring of the coffee unnecessary before serving resulting in a warmer, premixed brew.

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## DIRECTIONS FOR USE

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1. Power switch should be in the off position.
2. Fill cold water reservoir to the desired level, with fresh cold water. Every line in the reservoir marks 2 cups (1/4 litre).
3. Position the multihole outlet pipe. Attach smoothly to the silicon adapter at top of the cold water reservoir.
4. Put cold water reservoir lid back in place.
5. Place a standard #4 white paper filter into the brew basket.
6. Add the appropriate amount of coffee. The ECBC approved standard for the perfect cup is 60 grams of coffee per litre water (8-cups). This means:
  - 15 gram for 2 cups
  - 30 gram for 4 cups
  - 45 gram for 6 cups
  - 60 gram for 8 cups
7. Glass carafe placement:
  - We recommend rinsing the carafe up front with hot water to prevent loss of temperature.
  - Place the carafe with mixing lid on top of the hotplate.
8. Place the brew basket on top of the carafe with mixing lid and position the outlet pipe over the centre of the brew basket.
9. Switch the mode switch at the front of the brewer to the right position, matching the amount of coffee you are going to brew:
  -  Full carafe mode for 4 cups or more.
  -  Half-full carafe mode for 4 cups or less.
10. Switch the power switch at the side of the brewer to the "on" position.
11. Both lights at the front of the brewer will illuminate and the brew process will quickly begin; water will be brought to boil, rising through the brewer across the outletpipe and into the brew basket.
  - The upper light indicates the brew cycle is in progress
  - The lower light will keep burning as long as the brewer is switched on.
12. The brew process is complete in 4-6 minutes, with a temperature of 92-96°C. The upper indicator light will switch off to indicate all water has been transferred from the water reservoir into the brew basket.
  - Please allow all the water to run through the filter before removing the brew basket and carafe from the brewer.



## DIRECTIONS FOR USE

13. We recommend disposing of coffee grounds once the brew cycle is complete.
14. The hotplate will keep the coffee at the right temperature for 40 minutes, after which it will shut off automatically. The brewer and hotplate should be turned off manually if the hotplate use is no longer desired within these 40 minutes. This can be done by switching the power switch at the side of the brewer into the "off" position.

Now enjoy a perfect cup of coffee, brewed to industry standards with your new Technivorm Moccamaster!

Coffee tastes best immediately after brewing!

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# CLEANING & MAINTENANCE

## Basic Cleaning

### Before cleaning, remove plug from the socket!

- Clean the brewer regularly on the outside with a moist cloth and wipe dry. After each use, hand wash the carafe and brew basket with mild detergent. The carafe is not dishwasher safe.
- Do not submerge the brewer in any liquid .

### Cleaning the brewer (inside)

- The brewer needs to be cleaned regularly.
- If used daily it needs to be cleaned every two weeks.

### Descaling Your Brewer

- Your coffee maker must be descaled regularly to maintain optimal performance.
- When mineral deposits build up in the heating element of your Technivorm Moccamaster, it can clog the water flow and affect the brew temperature and saturation time. If not descaled regularly, the brewer can stop working.
- Descaling is needed as soon as the glass tube in the pillar is no longer transparent.
- Technivorm Moccamaster recommends descaling your brewer every 100 cycles (easily remembered after every box of 100 count filters) or a minimum of every 3 months.
- Fill the water reservoir with a special descaling agent diluted with water according to the directions on the package or with 50% water and 50% household vinegar.

**When using a special descaling agent, only use the dedicated descaling products available at your Moccamaster dealer and in our web shop at [www.moccamaster.com](http://www.moccamaster.com).**

- Switch on the machine and wait until the liquid has flowed into the carafe.
- Repeat the process two to three times with clean water in order to clean the brewer.

### Anti-Frost Protection and Extended Storage Guidelines

- Turn the brewer off and remove the electrical plug from outlet.
- Remove multihole outlet pipe.
- Empty the brewer from any remaining water by holding it upside down over the sink.
- Reposition the multihole outlet pipe before using the brewer again.

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# TROUBLESHOOTING

The following table provides solutions for problems you may encounter as you use your Technivorm Moccamaster. If you do not find a solution to your specific problem, or the problem persists after trouble shooting, please contact your retailer or service point.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Brewer not working; lights not illuminated.	Power supply.	Check to ensure brewer is plugged into socket.
Brewing indicator light is on, but coffeemaker is not working.	Mineral build-up in heating element.	See descaling instruction in manual.
Brew basket is overflowing*.	Brew basket is clogged.	Clean the brew basket regularly and brew according to ECBC standard.
Hot plate stays on after brewing is complete.	Power is switched on for less than 40 minutes.	Manually turn power switch off. Power switches automatically off after 40 minutes.
Coffee tastes weak or bitter.	Incorrect amount of coffee used in brewing.	To brew to ECBC standard use 60 grams of coffee per litre water.
	Incorrect grind of Coffee.	Please use standard filter grind coffee.
Brew cycle is taking more than 6 minutes to complete.	Coffee brewer needs to be descaled.	See descaling instruction in manual.
Water dripping out very slowly.	The brewer may be clogged with mineral deposits and needs to be descaled.	See descaling instruction in manual.
Glass tube in water reservoir is cloudy.	Brewer needs to be descaled.	See descaling instruction in manual.

\* **NOTE:** Clogging and backing up of water and/or coffee in the brew basket can occur under one or a combination of any of the following conditions: the use of too finely ground coffee; using two or more paper filters; using the gold mesh filter in conjunction with a paper filter; not properly cleaning oils or grounds from the gold mesh filter; or allowing coffee grounds to spill over the filter.

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# REPLACEMENT PARTS AND SERVICE

## How do I order replacements parts?

Contact your local retailer or importer for parts, which may also be ordered online at [www.moccamaster.com](http://www.moccamaster.com).

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### WARRANTY.

The warranty is valid for five (5) years from the day of purchase. You must keep the original receipt as your proof of purchase. If the product is serviced during the warranty period such service does not extend the warranty period to more than five years from the original day of purchase. The warranty covers defects and faulty components related to material or production. The warranty is not valid if the product is used commercially. Exemptions from the warranty are specified below.

In order for the warranty to be valid, you must make your claim within three months after the defect was detected.

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### WHAT THE WARRANTY DOES NOT COVER:

- Normal wear, scratches and dents and damage caused by dropping, impacts or similar.
- Use of the product for purposes other than making coffee.
- Replaceable parts such as outlet pipe, brew basket, lids and carafe.
- Damage caused by use of cleaning agents or descaling products not recommended by Moccamaster.
- Shipping handled or commissioned by the customer.

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Please follow our maintenance instructions. The warranty does not cover damage caused by incorrect storage, other use than making coffee, connecting to incorrect voltage, damage caused by chemical substances, corrosion, damage caused by water, frost or other abnormal environmental influence.

If an authorized service technician is unable to find defects on the product the warranty will not cover related costs.

If authorized service personnel do not carry out repairs and/or modifications, or unoriginal Moccamaster parts have been used, the warranty on the product will automatically be null and void.

### Service and repair.

Contact your local retailer or importer for service and repair. [www.technivorm.com](http://www.technivorm.com)